Date: 06th May 2021

M/S. / Boursa Kuwait Company

Greetings,

Subject: Analysts/Investors Conference Call for the first Quarter of 2021

Pursuant to the provisions of the Article (8-4-2) "Premier Market Continuous Obligations" of the Boursa Rules issued under resolution No. 1 of 2018, and since Humansoft Holding (KSCP) is classified under the Premier Market.

Kindly note that the Investor/Analyst Conference Call for the first quarter of the year 2021 was held at 1:00 PM (local time) on **Thursday 06 May 2021**. No significant material information has been discussed during the Conference Call. Humansoft will disclose the minutes of the Conference Call in line with regulations.

Kindly find attached the above-mentioned conference presentation.

Yours Sincerely,

دلال حسن السّبتي رئيس مجلس الإدارة

Dalal Hasan Al Sabti Chairperson of the Board of Directors

سجل تجاري رقم: 71382 رأس المال (د.ك): 12,223,680 رأس المال المدفوع (د.ك): 12,223,680 تليفون: 22322588 (965) - فاكس: 22322587 (965) - صّ.ب: 305 الصفاة 15454 الكويت www.human-soft.com



المحترمين

التاريخ: 06 مايو 2021

السادة/ شركة بورصة الكويت

تحية طيبة وبعد،،

<u>الموضوع: انعقاد مؤتمر المحللين/المستثمرين للربع الأول لعام 2021</u>

عملاً بأحكام المادة رقم (8-4-2) "الإلتزامات المستمرة للسوق الأول" من قواعد البورصة الصادرة بموجب القرار رقم (1) لسنة 2018، وحيث أن شركة هيومن سوفت القابضة (ش.م.ك.ع) مصنفة ضمن مجموعة "السوق الأول".

يرجى الإحاطة بأن مؤتمر المحللين/المستثمرين للربع الأول من العام 2021 قد انعقد يوم الخميس الموافق 06 مايو 2021 في تمام الساعة الواحدة ظهرا (وفق التوقيت المحلي)، ولم يتم تداول أي معلومة جوهرية خلاله وأن الشركة سوف تقوم بالإفصاح عن محضر المؤتمر خلال الموعد المحدد وفقاً للقواعد المعتمدة.

مرفق طيه العرض التقديمي للمؤتمر سالف الذكر أعلاه.

وتفضلوا بقبول فائق الاحترام،،،



Humansoft Holding Company KSCP Investor Presentation Q1 2021 Results 4 May 2021

HUMANSOFT

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Disclaimer: Nothing in this document constitutes an offer to sell or a solicitation of an offer to buy any securities

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Key highlights



Dividends	 The General Assembly approved cash dividends of 400 fils per share 25 April 2021: ex-dividend date 3 May 2021: payment date
New CEO	 Dr. Georges Yahchouchi took over as CEO effective 4 April 2021, in addition to his role as President of AUM
5 Stars	• AUM achieved an overall exemplary rating of 5 stars in the QS Stars Rating System, which is considered one of the most influential and credible ratings for universities globally. AUM has joined an exclusive group of 58 universities in the world and only 7 in the region to be awarded an overall 5 stars rating
Green credentials	 AUM has been ranked as the most green and sustainable university in Kuwait, 22nd in the Arab Region, and 302nd globally, in the 2020 UI GreenMetric World University Rankings

At a glance





 $^{\rm 1}$ enrolled beginning of the Fall 2020 semester

² LTM Q1 2021







	Name	Position
Board of Directors	Ms. Dalal Hasan Al Sabti	Chairperson
	Mr. Tareq Fahad Al Othman	Vice Chairman
	Mr. Mayank Hasmukhlal Baxi	Director
	Mr. Hasan Qasim Al Ali	Director
	Mr. Abdulrazaq Abdulla Mohammad Ahmed	Director

Executive Management	Name	Position
	Dr. Georges Yahchouchi	CEO, and President AUM
	Mr. Rachad Challah	Deputy CEO
	Mr. Anup Dhand	CFO
	Dr. Mohaned Hassanin	President ACM

Share price performance





1-year share price performance 4.000 4,000,000 Closing price Volume 3.800 3,500,000 3.600 3,000,000 Volume (in shares) Closing Price (KD) 3.400 2,500,000 3.200 3.000 2,000,000 2.800 1,500,000 2.600 1,000,000 2.400 500,000 2.200 2.000 Mar-2020 May-2020 Jul-2020 Sep-2020 Nov-2020 Jan-2021 Mar-2021

 1) Based on 121,654,352 shares outstanding

 Q1 2021
 2) Based on closing share price

 3) Based on closing share price of KD 3.700 as at 31 Mar 2021 and LTM Q1 2021 financials

10th largest by market cap on Boursa Kuwait's Premier Market

	·	Market Cap		Boursa Kuwait
Name	Description	(KD million)	Rank	segment
Kuwait Finance House	Banking	5,844	1	Premier
National Bank of Kuwait	Banking	5,805	2	Premier
Zain	Telecom	2,618	3	Premier
Ahli United Bank AUB (Bahrain)	Banking	2,056	4	Premier
Boubyan Bank	Banking	1,832	5	Premier
Agility Public Warehousing Co	Logistics	1,389	6	Premier
Mabanee	Real Estate	802	7	Premier
Gulf Bank	Banking	662	8	Premier
Burgan Bank	Banking	576	9	Premier
Humansoft	Education	450	10	Premier
Boubyan Petrochemicals	Diversified	427	11	Premier
Qurain Petrochemicals	Diversified	404	12	Premier
Warba Bank	Banking	373	13	Premier
КІРСО	Fin Services	319	14	Premier
Shamal Azzour Power & Water	Utilities	295	15	Premier
National Industries Group	Fin Services	267	16	Premier
Boursa Kuwait	Fin Services	227	17	Premier
Kuwait International Bank	Banking	204	18	Premier
Alafco	Aviation	194	19	Premier
Gulf Cable	Industrial	179	20	Premier
Mezzan Holding	Consumer	171	21	Premier
National Investments Company	Fin Services	133	22	Premier
Al Imtiaz Investment Group	Fin Services	117	23	Premier
Aqarat	Real Estate	117	24	Premier
Integrated Holding Company	Industrial	91	25	Premier

10th largest by market cap

4th largest non-banking stock

Based on market cap as at 31 Mar 2021 Source: Boursa Kuwait

Research coverage



Broker	Target price	Date of report	Analyst
CI CAPITAL	5.000	8 January 2019	 Alaa Tolba Mirna Mohsen
∃ EFGHERMES	4.850	25 November 2020	Hatem AlaaMirna Maher
HSBC (X)	4.800	9 November 2020	 Ankur Agarwal
≫ arqaam	4.540	15 February 2021	Mehwish ZafarChristine Kalindjian
BELTONE FINANCIAL	4.530	24 September 2019	 Aly Adel Toka Elwazery
S/CO 9	4.400	17 March 2021	Nishit LakhotiaReem Al Barri
KAMCO	4.050	21 March 2021	 Thomas Mathew
citi	3.950	27 January 2021	Nithin Pejaver

Revenue recognition



FY 2019

<u>Q1</u>

- 20% Fall 2018/2019
- 40% Spring 2019

<u>Q2</u>

• 60% Spring 2019

<u>Q3</u>

- 100% Summer 2019
- 20% Fall 2019/2020

<u>Q4</u>

• 60% Fall 2019/2020

FY 2020

<u>Q1</u>

- 20% Fall 2019/2020
- 20% Spring 2020

<u>Q2</u>

• 38% Spring 2020

<u>Q3</u>

- 42% Spring 2020
- 100% Summer 2020

Q4• 50% Fall 2020/2021

FY 2021

<u>Q1</u>

- 50% Fall 2020/2021
- 25% Spring 2021

Q1 2021 financial performance



- Q1 2021 revenue was 114% higher as compared to Q1 2020 mainly due to higher student enrolment and changes to the academic calendar due to Covid-19
- Q1 2021 EBITDA of KD 21.0 million was 323% higher than Q1 2020
- Q1 2021 net profit of KD 19.3 million was 472% higher than Q1 2020
- Total equity at KD 137.2 million in Q1 2021 was 64% higher than Q1 2020

Key figures and ratios	Q1 2020	Q1 2021	Change
Number of students (Fall)	12,385	13763	11%
Revenue (KD mn)	12.8	27.5	114%
EBITDA (KD mn)	5.0	21.0	323%
EBITDA margin (%)	38.7%	76.4%	38%
Net profit (KD mn)	3.4	19.3	472%
Net margin (%)	26.3%	70.2%	44%
EPS (in fils)	28	159	468%
Equity (KD mn)	83.9	137.2	64%
Total assets (KD mn)	137.9	183.5	33%



* enrolled beginning of the Fall semester

Student enrollment





Deferred income as of 31 Mar 2021

• KD 26.6 million deferred income as of 31 March 2021, compared to KD 24.1 million as of 31 March 2020

Key financials Revenues more than doubled in Q1 2021



 Q1 2021 revenue was 114% higher as compared to Q1 2020 mainly due to higher student enrolment and changes to the academic calendar due to Covid-19



 The higher education segment accounted for 98.5% of Humansoft's revenues in FY 2020 Revenue segmentation



Key financials Margins increased to new highs in Q1 2021



- Gross profit grew at a CAGR of 17% in the period 2014-2020. Gross profit margin increased to 86% in O1 2021
- EBITDA grew at a CAGR of 22% in the period 2014-2020. EBITDA margin increased to 76% in O1 2021
- Net profit grew at a CAGR of 29% in the period 2014-2020. Net margin increased to 70% in Q1 2021
- Humansoft's shareholders have approved payment of 400 fils as cash dividend (payout ratio of 130%) for FY 2020

Earnings per share (in fils)

Cash Dividend Payout (%)





Key financials Humansoft has a fortress balance sheet



- Humansoft has a net cash position of KD 83 mn as at 31 March 2021
- Humansoft's strong earnings have resulted in growth in shareholders equity to KD 137.2 mn as at 31 March 2021
- Humansoft's fortress balance sheet provides protection, resilience, and enables Humansoft to withstand stress events like Covid-19



Net Debt ¹ (KD mn)



Capex (KD mn) and capex as % of revenue





Strong equity story

- Solid track record
- Strategic pillars
- Long term focus







Strategic pillars







Academic excellence	 We are building new capabilities and developing new offerings to secure our long term prospects This includes widening the undergraduate offering by introducing new majors, offering new masters programs, securing accreditation for the remaining programs, and developing our academic research capabilities
Operating efficiency	 We are always striving to improve our operating performance. Our EBITDA margins have consistently been strong, and we aim to maintain high efficiency levels
Shareholder value	 We continue to focus on shareholder value. We have delivered high levels of ROAE and have grown dividend distribution We aim to deliver sustainable dividends going forward whilst maintaining financial flexibility